

# Brent Gorwin

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[github.com/bgorwin](https://github.com/bgorwin) | <https://www.linkedin.com/in/brent-gorwin-240b62115/> | <https://bgorwin.github.io/portfolio/>

## PROFESSIONAL SUMMARY

Front-End Engineer with nearly four years of experience developing modern, high-performance web applications. Proficient in **React, Next.js, Angular 19, WordPress, JavaScript, SCSS, Tailwind CSS, Bootstrap, AWS, and accessibility standards** (WCAG). Adept at collaborating with UX/UI designers, optimizing web performance, and delivering intuitive, accessible digital experiences. Passionate about problem-solving and building impactful products that enhance user engagement and business growth.

## WORK EXPERIENCE

### Software Engineer I, Apiture

06/2021 – 01/2025

- Transformed a struggling web hosting product into a \$400K revenue-generating business within its first full year by designing and launching a robust WordPress-based Content Management System (CMS).
- Developed 9 custom WordPress themes using React, JavaScript, PHP, SCSS, Bootstrap, jQuery, and UX/UI best practices, improving site scalability and maintainability.
- Redesigned outdated client websites, enhancing mobile responsiveness, accessibility (WCAG compliance), and branding customization to meet diverse business needs.
- Streamlined the website redesign process by designing a comprehensive development questionnaire and guidelines, ensuring projects meet client requirements and staying on schedule.
- Led client interactions via email and Zoom, offering expert guidance on theme branding, content migration, and accessibility best practices, while delivering clear post-launch documentation for seamless website management.

### Member Support Specialist, uShip

06/2018 – 06/2021

- Managed an average of 800 monthly support calls, assisting users with product and service inquiries, troubleshooting website and account issues, and achieving a 93% customer satisfaction rate.
- Identified and reported software bugs through JIRA, collaborating with the engineering team to enhance platform stability and functionality.
- Recognized for exceptional customer service, consistently earning performance-based bonuses.

### Technical Client Success, BigCommerce

09/2017 – 06/2018

- Resolved eCommerce platform issues, handling 15-20 daily tickets via phone and email, reducing merchant downtime to ~30 minutes.
- Optimized payment platform integrations (PayPal, Stripe, and others), enhancing UX and checkout experiences for online stores.
- Provided expert guidance on eCommerce site customization, improving merchants' understanding of dashboard features and storefront capabilities.

### Supply Side Operations, McMaster Carr

09/2008 – 02/2017

- Managed warehouse logistics for a high-volume industrial supply company with over 700,000 inventory items, ensuring accurate stock replenishment and shipment tracking.
- Operated forklifts, hoists, and hand trucks to efficiently transport and store materials.
- Reduced workplace injuries by collaborating with stakeholders to improve warehouse safety measures.
- Optimized unloading processes, designing a live-load trailer handling system that processed 12-25 trucks and 100K+ line items daily, achieving a truck-to-shelf time of under 1 hour.

## SKILLS

**Languages & Frameworks:** React, Next.js, Angular 19, WordPress, JavaScript, jQuery, SCSS, CSS, Tailwind CSS, Bootstrap, Material UI.

**Technologies & Tools:** AWS (Route53), Supabase, REST APIs, Git, Bitbucket, Agile Development

**Expertise:** Performance Optimization, UX/UI, Accessibility (WCAG), Design Thinking, Prototyping

## EDUCATION

**BA, Business, Vanguard University of Southern California**

**06/2016**

- GPA 3.6

**Full Stack Coding Bootcamp, University of Texas at Austin**

**09/2017**

- Certificate

## PROJECTS

**Front-End, Service Schedule ([service-schedule.vercel.app/](https://service-schedule.vercel.app/))**

Enhancing service department operations by tracking customers' motorcycles. The platform streamlined communication between service teams and clients, ultimately improving satisfaction scores and operational transparency.

- Next.js
- Tailwind CSS Styling: Implemented custom and reusable components for a consistent and modern UI.
- User Experience Focus: Designed features to help service staff easily monitor service status and communicate updates to customers.
- Operational Efficiency: Improved customer satisfaction by addressing communication bottlenecks in service departments.

**Front-End, Capture ([bgorwin.github.io/react-personal-portfolio/](https://bgorwin.github.io/react-personal-portfolio/))**

Interactive portfolio website for a videography company, showcasing their work to clients.

- React
- React Router: Enabled intuitive navigation between portfolio sections and client work details.
- Styled-Components: Created dynamic and reusable CSS with theming for consistent branding.
- Framer Motion Animations: Implemented smooth transitions and engaging animations to highlight the company's creative style.

**Front-End, Coffee Passport ([bgorwin.github.io/vue-coffee-directory/](https://bgorwin.github.io/vue-coffee-directory/))**

Personal guide to favorite third wave coffee shops across major U.S. cities.

- Vue.js
- Material UI Components: Utilized pre-designed components to maintain a clean and modern design aesthetic.
- Vue Router: Enabled effortless navigation between city guides, shop details, and user preferences.
- Vuetify Library Integration: Enhanced UI with customizable themes and responsive layouts.